

Dec 2003

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T. D.

Patent  
Attorney Docket No. Old: GEM-30834  
New: GEMS8081.022

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

D9/12/03

In re Application of : Kennedy, Ronald G.  
 Serial No. : 09/474,418  
 Filed : December 29, 1999  
 For : System and Method For Remote Servicing of In-Field Product  
 Group Art No. : 2152  
 Examiner : Vaughn, W.

## CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

I hereby certify that, on the date shown below, this correspondence is being:

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## Transmission

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Date: 8-22-03

  
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RESPONSE TO 6-25-03 OFFICE ACTION

Dear Sir:

Responsive to the Office Action mailed June 25, 2003, please amend the Application as follows:

FAX RECEIVED  
AUG 25 2003  
GROUP 2100